

ICT 2018: A temporary note for screen reader users of the hotel booking system

The symposium hotel is a Westin property. Westin has been acquired by Marriott.

For last year's symposium, we used a Marriott hotel. Marriott have a [publicly stated accessibility policy](#), which employs the principles of WCAG 2.0 conformance. To our knowledge, the Marriott booking system had good accessibility for last year's event.

The current Westin system has some known accessibility issues, and these will be resolved with the replacement Marriott booking system. We are assured that this replacement will be completed by the end of July. In the meantime, we offer the following advice to screen reader users to address five known accessibility issues:

1. When reviewing the list of available room types, the "Terms & Details" link results in a keyboard trap. However, the same Terms & Details can be accessed on the subsequent room booking page by selecting the link "Get complete details about this rate, taxes and other charges".
2. The event contact link does not receive keyboard focus. The event contact is Chris Law (chrismlaw@accessibilitytrack.com)
3. The date picker is not keyboard accessible. The date can be typed, but only using hyphens, and only in the following format: YYYY-MM-DD (e.g., for November fifth it would be 2018-11-05")
4. The terms and conditions pop-up link causes a keyboard trap. The actual terms and conditions are appended below.
5. An image link near the bottom of the page has no alt-text. The link goes to a web page providing assurances that the site is secured by Norton, powered by Symantec.

If you have difficulties with the online hotel booking system, you can call the Westin Arlington Gateway Hotel booking line directly at +1 (703) 717-6200.

If you find additional accessibility issues not addressed above, please contact the Symposium Chair, Chris Law (chrismlaw@accessibilitytrack.com).

Hotel Booking Terms and conditions

- You will receive a voucher good for either \$5 off purchases at participating hotel Food and Beverage outlets or 500 Starwood Preferred Guest® Starpoints® redeemable at checkout, under your door for each day of eligible participation.
- You are not eligible to participate in the program on the day you are checking out of the hotel. Please note: the voucher, if exchanged for \$5 off in participating hotel Food and Beverage outlets is only valid at time of purchase and cannot be combined with other offers. Vouchers not exchanged for \$5 off in participating Food and Beverage outlets may be exchanged at the front desk before checkout for 500 Starpoints each.
- If you participate in the Make a Green Choice program, you are declining all housekeeping services for that day. Please note this includes all room cleaning and trash removal. Items such as coffee & bathroom amenities will not be automatically replenished, but you may contact housekeeping for additional items if necessary.
- If you choose not to participate in the Make a Green Choice program, but still want to conserve water and energy, you can hang the towels you want to reuse and place your doorhanger on the nightstand to reuse your bed linens and your bed(s) will be remade using existing linen. For fresh towels, please leave them on the edge of the bathtub or shower floor. For fresh linens, please leave the doorhanger on the bed.